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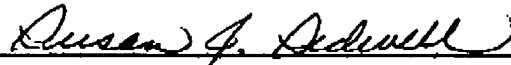
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# Fax

**To:** Examiner Hung T. Vy**From:** Gordon K. Harris, Jr., Reg. No. 28,615**Fax:**  
(571) 273-8300**Pages:** 5 + cover**Phone:** (571) 272-1954**Date:** May 13 2008**Group Art Unit:** 2163**Re:** Application No. 10/757,917

See the attached Response To Office Action mailed March 4, 2008.

*I hereby certify that this correspondence is being facsimile transmitted to the Patent and Trademark Office (Fax No. (571) 273-8300) on May 13, 2008.*

Susan J. Sidwell

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**PATENT**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Application No.: 10/757,917  
Filing Date: January 14, 2004  
Applicants: Daniel D. Snow et al.  
Group Art Unit: 2163  
Examiner: Hung T. Vy  
Title: METHOD AND ARRANGEMENT FOR AUTOMATED  
PROVISION OF SERVICE HINTS  
Attorney Docket: 706807US1

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

**Response To Office Action**

In response to the Office Action mailed March 4, 2008, please consider the remarks set forth below.

**Remarks begin on page 2 of this paper.**